



QUOTE TERMS AND CONDITIONS

This is a non-binding Pricing Guide ONLY and can be withdrawn at any time and is automatically withdrawn after 14 days. Any variation to the requested services, goods, quantities or third-party costs may result in a variation of the quoted price. If the customer requests AVION AUSTRALIA to supply services it will at its discretion either confirm the pricing in this quotation or provide updated pricing.

All services provided by AVION AUSTRALIA are subject to its standard trading terms and conditions available at https://www.avionaustralia.com/wp-content/uploads/2023/11/190708_Avion_-_TandCs.pdf or on request. Those terms and conditions contain clauses which limit AVION AUSTRALIA'S liability and contain indemnities in its favour.

PLEASE BE AWARE OF THE FOLLOWING

1. All risk in the goods the subject of the services remains with the client. Clients need to have their own Marine Insurance or can request AVION AUSTRALIA for assistance. AVION AUSTRALIA doesn't carry Marine Insurance on client's behalf unless it has been specifically engaged to and has been paid any applicable additional fee.
2. All prices, rates and charges quoted are subject to change without notice. However, in a common interest with our clientele, AVION AUSTRALIA will, where reasonably possible, broadcast or notify you any change prior to that change applying. Please be aware that prices may increase due to changes in third party costs and AVION AUSTRALIA may have been provided little or no notice.
3. Freight charges will be calculated on actual weight, size or a volumetric basis, whichever is greater. Air freight is subject to a volumetric weight of 167 kg per 1 cubic meter. SEA freight on a less than container load basis (LCL) is subject to a volumetric weight of 1000 kg per 1 cubic meter. The local cartage (National and or Overseas) is subject to a volume/weight ratio. If this rate is not specified on the quotation, please ask our customer service.
4. All rates and charges are exclusive of any applicable Duties and Taxes at origin and destination.
5. Rates quoted are not applicable for oversized, dangerous, valuable or hazardous cargo unless expressly stated.
6. Freight charges quoted in foreign currency will be converted to Australian dollars at the retail buy rate published daily by the Commonwealth Bank of Australia plus a Currency Adjustment Factor (CAF) percentage. Please ask our customer service about the CAF percentage.
7. Customs clearance charges are for a single Import/Export declaration line and do not include additional line fees. These fees will be quoted separately. Please ask our customer service about rates for additional line items.
8. Aviation and International Transport Security WARNING – REMINDER – Cargo will be subject to security and clearing procedures. It is illegal to consign explosive and incendiary cargo/devices without prior authorization and consent.
9. Ancillary Charges outside of the control of AVION AUSTRALIA may apply such carriers surcharges, fumigation, Quarantine AQIS and Customs Inspection fees. The related charges may vary time to time and will be passed on at cost as per the Invoice received by AVION INTERNATIONAL. You may receive no notice of these charges. Please ask our customer service for further information.
10. Demurrage, Storage, Container Detention charges are applicable to both import and export sea freight. The length of free time and the daily detention charges vary depending on the ocean carrier and the type of container. In limited circumstances we may be able to negotiate with the carrier different rates detention of free time periods. It is crucial that you enquire as to the detention free time and rate of detention at, or prior to, the time of making a booking and if needed, any extension should be sought at that time. Any reduction in rates or extension of free time is at the discretion of the carrier and carriers are very unlikely to vary terms after the goods have shipped. Charges can be reduced or avoided by supplying all requested documents and returning containers within the specified "free time". In respect of AIR shipments, charges apply as per Carriers and Terminal of Arrival/Departure prices, terms and condition. Where reasonably possible, you will be notified of such charges.
11. FOR IMPORT ONLY, as a guide line, a free storage time for LCL/LCL and AIR shipments is 2 days and for FCL/FCL is 3 days from terminals, always counted from the day of arrival. Unless notified, weekends and public holidays are not excluded from the "free time". The amount of free time varies by carrier, so please ask customer service if you are unsure.



International Freight Forwarder

12. The Australian Local Charges are costs charged by Australia ports, stevedores and related service providers. The costs payable by the importer will vary according to the arrangements with the shipper. When seeking a quote, it is your obligation to specify whether the freight and Australian local charges will pre-paid by the shipper or will be paid by the collecting party. If the shipment is pre-paid we recommend you verify with the shipper or carrier what Australian Charges have been pre-paid. Generally, AVION AUSTRALIA quote DAP-DDP shipment charges based on Collect shipment arrangements only. Unless specifically listed, our quotes do not include the local charges, Port service Charges, terminal handling charge, Airline Terminal Fees, Terminal service fees and any other charges. If these charges have not been paid by the shipper, they will be invoiced to the consignee.

13. We reserve the right to not release goods until all applicable charges have been paid.